



MDHS
Inspiring Health

Amongst other rights as a patient
(or client/consumer)
you have a right to make a complaint
about the services you have received
in hospital
and be assured that it will have
no adverse effect on the care provided.

We will investigate the issues
you have raised
and respond as soon as we can
(within 30 days).

Thank you for sharing your views.

If you are not satisfied
with the response you receive
or do not wish to discuss the issue internally,
you may contact:

Health Complaints Commissioner
Level 26, 570 Bourke Street
MELBOURNE VIC 3000
Tel: 1300 582 113
Email: hcc@hcc.vic.gov.au

Office of the Public Advocate
Level 1, 204 Lygon Street
CARLTON VIC 3053
Tel: 1300 309 337
Email: opa_advice@justice.vic.gov.au

Aged Care Complaints Commissioner
GPO Box 9848
MELBOURNE VIC 3001
Tel: 1800 550 552
Email: enquiries@agedcarecomplaints.gov.au

We value your feedback

We welcome and encourage feedback
to help us improve our care and services



