

INFORMATION

MEDICARE INELIGIBLE PATIENTS



Who is a Medicare Ineligible Patient?

A Medicare Ineligible Patient is someone who does not hold a valid Medicare card, and also does not fall under the classifications below.

- Hold a valid Medicare card or
- Be an Asylum Seeker/Refugee or
- Have Reciprocal Rights (see below)

Australia has Reciprocal Health Care Agreements with the following countries: Belgium, Finland, Italy, Malta, Netherlands, New Zealand, Norway, Republic of Ireland, Slovenia, Sweden and United Kingdom.

If you are not eligible for Medicare you will be required to pay for all hospital services. Patients who do not have a Medicare card or who are not eligible for Medicare benefits will need to organise payment with MDHS Accounts before receiving care and services. Charges may vary depending on the treatment provided and whether you are covered by an Australian Health Insurance Policy.

Will I have to pay for my health care whilst at MDHS?

Yes, as a Medicare Ineligible patient it is your responsibility to ensure that you have Health Insurance cover and adequate money to cover the full cost of your health care.

I do not have health insurance.

If you do not have health insurance you must pay for the full cost of your health care and treatment at Maryborough District Health Service.

The cost of Health Care at MDHS includes any Outpatient, Inpatient, Emergency, Allied Health, Theatre, Medical Imaging, Anaesthetic fees, Oncology, Pathology, Dialysis and Pharmacy costs. For further information regarding costs please speak with our finance officers or refer to the 'Guide to costs'

I have health insurance.

MDHS will require an upfront deposit for the costs of your care. This deposit contributes to the costs related to your care that may not be covered by your Health Insurance. You must pay for any shortfall between the amount charged and the amount paid by your health fund. Any remaining balance will be refunded to you once payment has been received by the health fund. All Outpatient appointments must be paid in full prior to your visit. You can then take the receipts to your health insurance fund and make a claim. The amount you get back will depend on your Health Insurance policy.

Uninsured ineligible patients: You will be required to pay in advance for your clinical care as outlined in this document.

When attending this hospital, you will be required to provide the following information:

- Passport & Visa Status
- Overseas residential address and phone numbers
- Residential details and sponsor details including contact information during your stay in Australia
- Relevant Health Insurance Policy Details
- Up-front payment for services

If you do not pay, or have not agreed to a suitable payment arrangement with Maryborough District Health Service, your account will be forwarded to a debt collection agency.

Need help or assistance?

To find out more about your level of cover please contact our Accounts Officers who can assist and discuss the costs of your care with you.

Telephone MDHS: 03 54610377

Email: areceivable@mdhs.vic.gov.au



A General Guide to Costs

If you are not eligible for Medicare you will be required to pay for all hospital services including outpatient appointments. If you have health insurance, please check with your health fund for any possible refund, you will need to present your invoice and receipt.

Guide to Costs - Insured & Uninsured Patients

Urgent Care Services	
Urgent Care-per Visit	\$450
Telehealth appointment	Full cost
Doctors services	Full Cost
Outpatient Services	
Outpatient	\$395
Specialist -per consultation	\$395
Allied Health – per attendance	\$215
Interpreter Fee	\$150
District Nursing – per visit	\$325
Maternity Care (Up to 3 nights)	
Normal Delivery	\$15,500
Caesarean Delivery	\$19,000
• This fee includes all pregnancy related outpatient, emergency, post-natal, inpatient, domiciliary, delivery room, and up to 6 weeks postnatal care where hospital care is required. • This fee can be paid in 3 instalments provided 1st instalment \$8000 paid at 1st appointment, 2nd instalment paid by 24 weeks and 3rd by 36 weeks. • Receive 10% discount if full maternity fee paid at 1st appointment. • There is no refund on this Maternity Fee unless your care is provided by another hospital	

Overnight Bed Fee (Per Night)	
Medical	\$2270
Surgical	\$2475
HITH (Hospital in the Home) - contracted	\$865
Day Stay only - Bed Fee	
Oncology	\$1905
Dialysis	\$1905
Theatre	\$1905
Medical	\$1905
Other	
Aids & equipment	Full Cost
Pharmacy	Full Cost
X-ray/CT/Ultrasound/Pathology	Full Cost
Anaesthetic	Full Cost
Ambulance Transport	Full Cost
Surgical Procedure	Full Cost

How do I pay my account?

• Pay by Phone

Please contact our Accounts Officer on 03 5461 0377

• Pay in Person

Payments can be accepted by cash, credit card or EFTPOS, please talk with our Accounts Officer.

Ambulance transfer/s costs will be passed onto the patient if transferred to another facility